

Print Manager

Professional forms output on laser

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Print Manager is a solution that is fully integrated with ADP applications to provide high quality laser printed documents and forms onto plain paper.

Documents and forms are created from a combination of:

- Raw Data
- Standard Forms
- Custom Templates

■ Flexible cost effective printing

Print Manager provides professional quality forms-based output using laser printers removing the need for pre-printed stationery. Additional PDF, Fax and SMS capabilities are available to improve levels of service provided to customers.*

Forms and custom templates can be updated and amended throughout the company with minimal effort, eliminating the need to 'run down' out of date stocks of pre-printed stationery and making legal or cosmetic changes easy to manage.

Print Manager can be deployed either as an on-site appliance or as a hosted solution. Appliance solutions can be implemented to suit existing or future customer requirements.

ADP provides customers with a proactively monitored service to maximise uptime, with predictable costs based on a fixed monthly rental for all hardware. A licence / support fee is dependent upon the number of users.

- Includes server hardware to minimise capital outlay
- Established solution within ADP – 30,000 users and 1,500 servers
- ADP Support - one telephone number for all enquiries

■ Supporting your business

Service level agreements are strictly monitored against performance. ADP deliver a fully managed service including server configuration, support, monitoring management, automated backups and extranet tools, as well as next day fix service levels.



■ Print Manager includes

- Print Manager Appliance or HSP - the hardware platform that processes print output - installed, monitored and maintained.
- Print Manager Software Licence - the licence for the software that combines forms and data to produce output - software support included
- Print Manager Forms - standard forms with imbedded data triggers (displaying dynamic customer data)
- Print Manager Templates - custom templates



■ Print Manager Hosted

Fully hosted service delivered from an ADP Data Centre

- hosted offering availability of 99.95%
- highly resilient infrastructure ensures optimum performance levels
- highly secure controlled environment to protect live data
- PDF printing that ensures network bandwidth is optimised
- management of hardware resources, dealer management system and Print Manager
- pro-active 24/7 monitoring often allowing faults to be resolved transparently
- disaster recovery included
- easy to predict costs based on the number of users

Suitable for:

- new or existing customers who wish to deploy their Print Manager infrastructure centrally within a Data Centre, particularly where their core ADP application is hosted or may be in the future.

Requires:

- suitable network connection between Print Manager HSP and the customers
- ADP certified printer(s)

■ Print Manager Appliance

Local hardware appliance located at customer site

- available deployment options:
 - ~ appliance located per site
 - ~ larger appliance located at one site**
- installation of appliance to site within 15 working days of order acceptance or within project plan
- next business day hardware repair (guaranteed next day fix-replacement of faulty parts or replacement unit)
- pro-active monitoring of service to maximise uptime
- managed and automated configuration backup
- PDF printing that ensures network bandwidth is optimised

Suitable for:

- new or existing customers who wish to deploy Print Managers locally across their sites

Requirements:

- suitable network connection between Print Manager appliance and the customer's printers
- suitable network connection between the ADP Data Centre and the appliance for purposes of monitoring, management and support (always on support Line - ADSL)
- ADP certified printer(s)

Available Options*

- Bespoke forms development to meet specific business needs
- Ability to FAX print output to customers from the Autoline system
- Ability to send and receive SMS

* Note: Additional costs may apply. dealer management system module restrictions apply.

** Note additional appliance may be required subject to overall number of physical locations and/or additional DR requirements over standard provision offered.



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