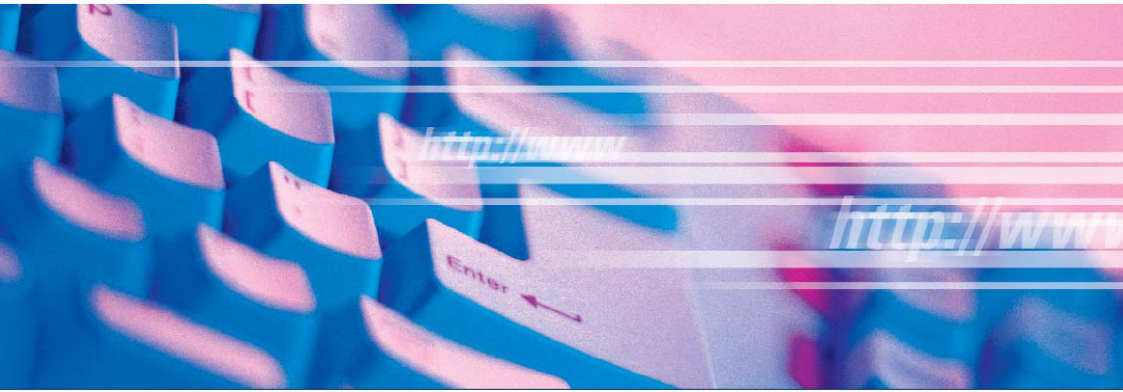


# Vauxhall Warranty - Rev 8 (VWA8)



CREATING YOUR BUSINESS ADVANTAGE



## Training Course Overview

### Course Objectives:

The course will provide attendees with an understanding Of the process required to create, code and submit Vauxhall warranty claims through Point-of-Sale. Additionally information will be provided on claim validation and correction. Delegates will also be provided with knowledge relating to the Submission of claims and the import of credit notes.

### Who should attend?

Service Managers and those responsible for the submission of warranty claims to Vauxhall.

### Prerequisites

Attendees must have keyboard skills and will have attended the Service Point of Sale Operation course.

### Programme

- The use of Autoline to create, code and submit Vauxhall warranty claims
- Claim validation
- Management of submitted claims
- The import of credit notes and credit note validation
- Claim resubmission, including Type 36 claims

### Duration

1 Day

Please visit our website or call the ADP Training department on 01635 214460 for further information or to book you place on the next available course.

[www.adpsi.com](http://www.adpsi.com)